



Compliance Policy with the DSA Regulation

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1. General Information

This document sets out the terms and conditions of use of the web hosting services provided by SIGNIFICA (commercial name Linakis S.A.), with registered office at 1A Pierias Street, Metamorfosi, Attica, Postal Code 144 51, Tax Identification Number 999195850, hereinafter referred to as “the Company”.

These Terms of Use:

- Constitute a binding agreement between the Company and the end user (Client).
- Apply to all hosting services provided by the Company.
- Define the existing relationships between the parties regarding the use of these services.

The Company complies with the provisions of Regulation (EU) 2022/2065 on Digital Services (Digital Services Act – DSA) and Law 5099/2024, as applicable law in Greece, insofar as it operates as an intermediary digital service provider (hosting provider).

The use of the Company's hosting services implies full and unconditional acceptance of this policy by the Client. The Client must read, understand, and agree to comply with this Policy.

2. Acceptable Use Terms

The Client agrees to use the Company's hosting services exclusively for lawful purposes, in a manner that does not violate applicable laws, third-party rights, or these terms.

2.1 Prohibited Uses

The Client is not permitted to use the services to:

- Publish, store, or distribute illegal content, including material that:
 - infringes intellectual property rights
 - contains child pornography
 - incites violence, racism, or hate crimes,
 - contains false or misleading information with intent to deceive.
- Disseminate malware, viruses, trojan horses, or other technologies that may harm third parties or the Company's network.
- Conduct or facilitate spam, phishing, or denial-of-service (DoS/DDoS) attacks.
- Host content that violates third-party personal data rights in breach of the General Data Protection Regulation (GDPR).
- Use hosting resources in a way that impacts the stability, security, or performance of the Company's infrastructure or other clients.

2.2 Content Responsibility

The Company bears no responsibility for the content hosted in client accounts. The Client is solely responsible for the content they upload, publish, or store on the Company's servers.

2.3 Monitoring and Response

The Company does not proactively monitor client content. However, it reserves the right to investigate incidents following written complaints regarding violations of these terms and to take appropriate actions to restrict or terminate the service, if deemed necessary, after informing the Client and, if deemed necessary, also informing the competent authorities.

3. Compliance with the Digital Services Act (DSA)

The Company, as a provider of intermediary digital services (web hosting), complies with the provisions of Articles 14, 15, and 24 of Regulation (EU) 2022/2065 (Digital Services Act – DSA) and Law 5099/2024.

3.1 Content Restrictions

The Company does not exercise preventive control over the content hosted by its clients. However, it reserves the right to remove or disable access to content, following a complaint or request from a competent authority, when:

- The content is deemed illegal or contrary to these Terms
- There is an infringement of intellectual property rights
- The content poses a risk to system security or other users
- A third party submits a serious and documented complaint.

3.2 Content Review Tools and Procedures

The Company does not use automated systems to detect or filter content. It does not perform preliminary or continuous review of client-hosted content. In the event of a written complaint or an order from a competent authority, the Company takes the appropriate and necessary action. The Company does not delegate the supervision or approval of client content to third parties.

3.3 Transparency and Reporting of Restrictions

The Company publishes an annual Transparency Report in accordance with Article 15 of the DSA, which outlines:

- The number of requests from authorities or users
- The number and type of content restriction actions
- The assessment of content restriction requests, if submitted.
- Any measures taken to manage violations.

The report is accessible at: www.significadigital.com/en/dsa-compliance

4. Notice and Review Procedure

The Company has established the following basic notice-and-action procedure for handling requests related to illegal content or violations of the Terms of Use, which is as follows:

4.1 Submission of Complaints

Any natural or legal person (client, third party, or public authority) may submit a complaint in writing regarding hosted content, provided that they can substantiate that:

- The content is illegal or harmful
- It infringes intellectual property rights or personal data
- It violates the Company's Terms of Acceptable Use

Complaints must be submitted via email to: dsa@significadigital.com and must include:

- The URL or technical details of the content reported as illegal
- The reason for the complaint
- The contact details of the complainant

4.2 Complaint Handling

Upon receiving a complaint, the Company will immediately evaluate it. If the content is found to be unlawful or in violation of the Terms of this Policy, the Company may:

- Notify the Client and ask them to comply
- Remove or disable access to the content
- Suspend the service, if necessary.

The Company maintains a record of the actions taken in response to the complaint.

4.3 Right to Review

The Client or the affected third party may request a review of the decision within 15 days of the relevant notification by emailing: dsa@significadigital.com.

The Company will examine the request within a reasonable period of time and provide a reasoned response.

5. Sanctions and Service Termination

The Company reserves the right to impose appropriate measures in cases where the Client or a third-party user of its services:

- Violates these Terms of Use and/or the Acceptable Use Policy.
- Hosts or manages content that is illegal, offensive, or technically harmful.
- Repeatedly ignores compliance warnings from the Company or refuses to cooperate with the review/reconsideration procedures.

5.1 Indicative Measures That May Be Taken

- Notification of the competent authorities where criminal offenses may be involved,
- Temporary or permanent deactivation of the account or website,
- Restriction of access to specific functions or resources (e.g., bandwidth, email),
- Deletion of content that violates these terms or the law,
- Termination of the hosting agreement without refund, in cases of serious violation.

5.2 Proportionality and Due Care

All restriction or termination actions are taken with due care, proportionality, and transparency, taking into account:

- The nature and severity of the violation
- The Client's intent or negligence
- The possibility of remedying the violation

The Client will be notified in writing (via email) of any decision to restrict or terminate the service, including the reasoning and available means of appeal (see Section 4.3).

6. Legal Information and Contact

These Terms of Use are governed by Greek and European law, including Regulation (EU) 2022/2065 (DSA) and Law 5099/2024. If any provision is found to be invalid or unenforceable, the validity of the remaining provisions shall not be affected. These Terms apply from the date of their publication on the Company's website and remain in effect until withdrawn or replaced.

The Company reserves the right to amend the Terms if required by legal or technical necessity. Any changes will be communicated to the Client through appropriate means (e.g., email, website announcement).

For any matter related to these Terms, complaints, requests for review of restrictions or compliance inquiries under the DSA, the Client may contact the Company at the following:

LINAKIS S.A.

Address: 1A Pierias Str., Metamorfosi, 144 51, Attica, GR

Email for communication and complaints: dsa@significadigital.com

Phone: +30 211 7903100

Website: <https://www.significadigital.com>